



28<sup>th</sup> May 2020

Dear all,

I didn't expect to be writing a further letter so soon after the previous one; however, with the announcement from the Prime Minister this evening, I felt it necessary.

We received guidance from the Chief Dental Officer (CDO) during the Prime Minister's briefing. The guidance explains that we can thankfully **resume face to face dentistry for all patients from the 8<sup>th</sup> June**, and we can proceed with treatments as required, subject to having the appropriate PPE, Cross Infection Control Measures and Social Distancing procedures in place. You may smile as you read that we are due to receive yet another set of guidelines by the middle of next week.

The team met today to discuss the policies and procedures further, and to rehearse the different levels of PPE for different treatments. I am proud to announce that the team is now ready to welcome you all again from the 8<sup>th</sup> June onwards.

In my previous letter I did mention that the appointments in June were to be cancelled and rearranged. Please **do not** attend your June appointment unless we contact you beforehand, because everything is structured differently now. I continue to encourage you to email or call the practice with any concerns you may have, in order to enable us to start planning your treatment needs.

The telephone numbers for ringing in an emergency, or if you require advice, remain the same:

- **During office hours:** please ring **07533 765 841**
- **Out of office hours:** please call the relevant number below:
  - Private patients should call 01845 469299
  - NHS patients should call 111

I am so pleased that we have finally received the guidance we were waiting for, and we can now once again, offer our full services.

Do not hesitate to contact me should you require any further information.

Best wishes to all

Dr Niki Kitsiou

Tel: 01509 856 041

Email: [contactus@brookviewdentalcare.co.uk](mailto:contactus@brookviewdentalcare.co.uk)

Web: [www.brookviewdentalcare.co.uk](http://www.brookviewdentalcare.co.uk)