

10th April 2023

To all our patients,

I hope that you managed to enjoy the long bank holiday weekend and are making the most of the brighter weather that we're starting to see.

This is a short letter to provide you with the latest news from the practice.

Dental Team Members

We are delighted to announce that one of our hygienists, Erika Oliveira, who previously worked at the practice for 3 years, is returning as a locum Dental Hygienist at Brookview Dental Care from this month onwards:

- Erika graduated from the Dental Medical Faculty of the University of Lisbon in 1999 as a Dental Hygienist. She worked for 12 years for the Portuguese Government, where she gained experience with nervous patients, children and vulnerable people. Erika has been working in general dental practice in Nottingham, Derby and Leicester since 2012, including at Brookview Dental Care between February 2019 and January 2022. She is a member of the British Society of Dental Hygiene and Therapy.

We are also delighted to announce the arrival of Mr Bobby Musukwa, who is due to start working as a Dental Hygienist at Brookview Dental Care from this month onwards:

- Bobby completed his Dental Hygienist training at the University of Wales Dental Hospital, Cardiff in 1989. He has worked in various Dental institutions including the Centre of Excellence in Dentistry at the Eastmann Dental Hospital in London where he worked as a Research Dental Hygienist. He has a wide range of experience working as a Dental Hygienist and has a special interest in periodontal and implant cases. He also has an interest in treating nervous patients.

Full details of the team at Brookview Dental Care can be found at

<https://brookviewdentalcare.co.uk/about-us/meet-the-team/>

Practice Reviews and Feedback

Every 2 years the practice is reassessed for Denplan Excel Accreditation. The next assessment is due to take place in the next two months. As part of the above, Denplan requires feedback from patients who have visited the practice in the last few months. Please note that you do not have to be registered with Denplan to provide feedback.

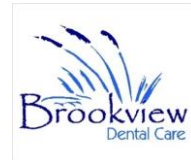
The team would very much like you to provide feedback directly to Denplan by following this link:

www.denplanresearch.co.uk/BD94497; we would like to thank you in advance for doing so.

Tel: 01509 856 041

Email: contactus@brookviewdentalcare.co.uk

Web: www.brookviewdentalcare.co.uk



Reviews can also be left publicly if you have either a Google or Facebook account:

- Google reviews can be left by clicking on <https://g.page/r/Cbo5qqcxOhaiEAg/review>
- Facebook reviews can be left by clicking on <https://www.facebook.com/brookviewdentalcare/reviews/>

Equipment

The practice has recently invested in an intra oral scanner (3Shape Trios 3 Wireless Scanner) which is due to arrive within the next week. The taking of impressions required for study models, crown/bridge work, dental implants, denture work and other removable appliances will be replaced, in the majority of cases, by the scanner which will instantly create a 3D scan of the area of interest. This should be perceived positively by our patients as it will be a more comfortable experience. Scans can also be sent digitally to the laboratories that we work with in order to create more accurate and faster results. The scanner will also assist the clinicians to monitor changes to the teeth.

Can I also take this opportunity to thank all our patients for letting us know in advance if they are unable to attend their appointments. This has enabled us to offer appointments to others as required. Our risk assessments are still in place for those who may be respiratory for COVID-19 and we will continue to guide you once you are in the practice.

I wish you all well

Dr Niki Kitsiou and the Team

Tel: 01509 856 041

Contact details for out of hours emergencies

- Private and Denplan patients should call **01845 469299**
- NHS patients should call **111**

Tel: 01509 856 041

Email: contactus@brookviewdentalcare.co.uk

Web: www.brookviewdentalcare.co.uk