

3rd April 2022

Greetings to all our patients,

I hope you are well, and you are managing after public restrictions have eased, whilst navigating through the COVID-19 Omicron variants.

As you are already aware, in Healthcare, the policies are more restrictive to ensure the safety of our patients and staff, and the smooth running of the practice. Anyone attending a healthcare setting is still required to wear a face covering, and we believe that this will be the case for the foreseeable future. I would also like to reiterate that you must always inform us if one of your household members is tested positive for COVID-19, and unfortunately, if this is the case, then you may not be able to attend the practice. However, in a true dental emergency please be assured that should you require emergency dental treatment then, you will be able to attend the practice. Please do continue to fill in the forms online prior to attending, and do inform us of any dental problems or illnesses that you or any member of your household may have, in order for us to plan your appointments and manage the environment in a safe way. Overall, this approach has been successful since the 8th June 2020 when we were able to see patients face to face again.

As mentioned in the December newsletter, we have now refurbished Surgery 2 with new equipment including a dental chair, intra-oral x-ray machine and a scanner for indirect digital x-ray processing; in addition to the direct digital system that was already in place.

We are thrilled to announce the arrival of two new clinicians in the practice. Dr Frazer Wanstall will start this month, and Dr Anum Noor will start in May 2022. I know that your comments and feedback have always been positive in how we have accommodated emergencies and routine dental appointments, but it was felt that this is a time where the practice can grow, particularly as we have been receiving many requests for new patients to join the practice. We are also preparing for new premises in the future. We don't have any further information on the new premises but there have been various press releases from our local MP, Ruth Edwards, surrounding the new health centre that we would be part of; the latest press release is here: <https://westbridgfordwire.com/health-minister-visits-east-leake-to-hear-new-health-centre-proposals/> .

For the new clinicians joining the practice, please see a brief summary below:

Dr Frazer Wanstall (BDS, Sheffield 1983) (GDC: 58388)

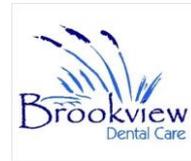
Previously Frazer was the principal dentist at Bupa Dental Care Loughborough and practice owner of YourSmile Dental Care. Frazer is a general dentist with a special interest in implants and sedation of which he has over 15 years experience. He is a member of SAAD (the society for advancement of anaesthesia in dentistry) and has been a mentor for dentists starting IV sedation. He has also spent over a decade training newly qualified dentists post-graduation.

Outside of dentistry Frazer is an active member of Ex Round tabler, enjoys sailing and his garden. For the last couple of years Frazer and his wife have been learning to play croquet with all its frustrations!

Tel: 01509 856 041

Email: contactus@brookviewdentalcare.co.uk

Web: www.brookviewdentalcare.co.uk



Dr Anum Noor (BDS, Birmingham 2014) (GDC: 251647)

Anum graduated from the University of Birmingham and completed Foundation Training in Sutton Coldfield.

Over the years she has worked in both NHS and private dental practices and also for Her Majesty's Prison Services. Anum completed her Postgraduate Certificate in Dental Education in 2020, and now teaches undergraduate dental students at the University of Birmingham. She enjoys general dentistry and in 2021 she became an Invisalign Go Plus provider.

Outside of work Anum enjoys cooking, playing squash and watching football with her husband.

The practice is also preparing to assist people who have sadly been forced to flee the war in Ukraine. I do know that some of you have offered rooms and accommodation and if the people you are supporting require dental services please do get in touch with the practice. Whilst we do have access to interpreter services it would also be useful to have information of anyone locally who does speak Ukrainian or Russian to support this further.

May I take the opportunity to thank you once again for all the support that you have given the team since the pandemic started. I would also like to personally thank those of you who have taken time to respond to our request for reviews as these are very valuable to us.

The practice will be closed on Good Friday (15th April) and Easter Monday (18th April). On these days the usual emergency procedure will be in place, the details of which are below.

Our very best wishes for a Happy Easter,

Dr Niki Kitsiou and the Team

Tel: 01509 856 041

Telephone numbers in the case of a dental emergency

The telephone numbers in an emergency or if you require advice, are as follows:

- During office hours: Call the main practice number 01509 856 041

- Out of office hours: Call the relevant number below:
 - Private patients should call 01845 469299
 - NHS patients should call 111

Tel: 01509 856 041

Email: contactus@brookviewdentalcare.co.uk

Web: www.brookviewdentalcare.co.uk