

2<sup>nd</sup> November 2020

To all our patients,

I didn't expect to be writing so soon after my previous letter on the 27<sup>th</sup> October 2020, but following the Prime Minister's announcement on Saturday evening and after a few phone calls we have received today I felt it necessary.

We have had confirmation today, from the Chief Dental Officer, that dental practices are able to continue providing face to face services in the way that they have been doing during the last 5 months. In my last letter I mentioned that we have not had to change any policies or procedures since resuming our full services on the 8<sup>th</sup> June, and I am pleased to say that this is still the case.

My very best wishes to all of you and your families

Stay positive and look after yourselves

Dr Niki Kitsiou and the Team

## Telephone numbers in the case of a dental emergency

The telephone numbers in an emergency or if you require advice, are as follows:

- During office hours: Call the main practice number 01509 856 041
- **Out of office hours:** Call the relevant number below:
  - Private patients should call **01845 469299**
  - NHS patients should call **111**