

21st March 2021

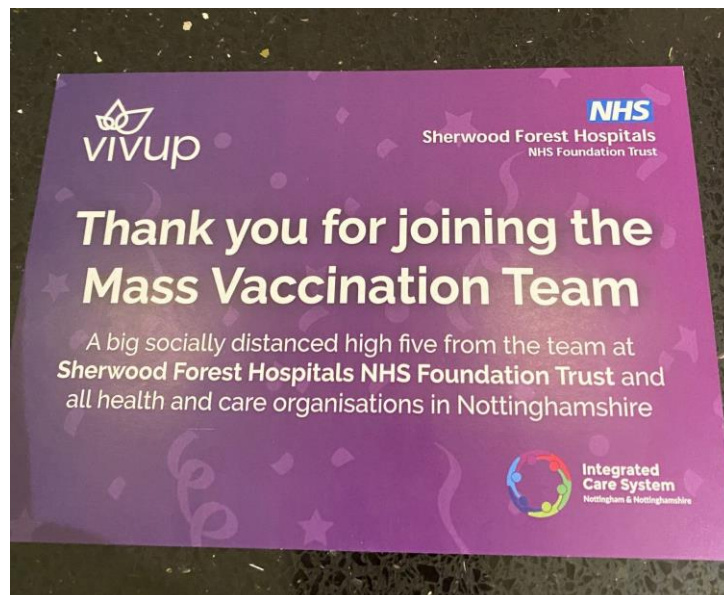
To all our patients,

This coming week will be a year since I first wrote to you to explain what was happening in the dental sector with respect to the COVID-19 pandemic. The cessation of face to face dentistry was stressful as we hadn't been given any warning or any plan for when it would restart. In addition to this, no one knew if a vaccine was going to be developed at any time soon. On the 17th May 2020, I did state that "COVID-19 is a game changer concerning social contacts until we have a fully tested and approved vaccine".

It has truly been a privilege to be able to deliver dental services during the pandemic. There were challenges to overcome, but with our policies and procedures in place, that have proved to be robust, we continued to provide safe and effective dental care despite these difficult circumstances.

As a registered healthcare professional, I also felt that it was my duty to assist the monumental vaccination programme. In January, through the Nottinghamshire Local Dental Committee, I registered as a COVID-19 vaccinator, and since the end of January I have been working every second Saturday at the Kings Meadow Vaccination Centre in Nottingham. I even had the privilege to vaccinate some patients from Brookview Dental Care which nearly brought tears to my eyes.

After another hard week's work I arrived home last Friday and I had received the card shown in the picture below. Its message made me smile; and surely, this will be my COVID-19 souvenir for the years to come.

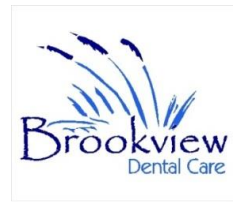


It was positive to see the roadmap for reopening the economy as it was released by the government a few weeks ago. With the vaccination programme being well under way and with over 250 vaccines being worked on worldwide, one can only hope that this is the beginning of our exit from the pandemic, with of course some expected hurdles on the way.

Tel: 01509 856 041

Email: contactus@brookviewdentalcare.co.uk

Web: www.brookviewdentalcare.co.uk



Thank you again for allowing us to change appointments and reschedule them in order to fit everyone in. You have helped us tremendously.

I do wish you and your families well. Do not hesitate to contact the team if you have any concerns.

Dr Niki Kitsiou and the Team

Telephone numbers in the case of a dental emergency

The telephone numbers in an emergency or if you require advice, are as follows:

- **During office hours:** Call the main practice number **01509 856 041**

- **Out of office hours:** Call the relevant number below:
 - Private patients should call **01845 469299**
 - NHS patients should call **111**

Tel: 01509 856 041

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